Centre of Assessments for Excellence-COAE International

(An ISO 17021 Accredited Certification Body)

We Don't Just Assess; We Create Value
and Enhance Experience...

COAE International Pvt. Ltd. (here after called 'COAE') as an ISO 17021:2015 accredited body from National Accreditation Board & UAF for Certification Bodies (An MLA signatory of the International Accreditation Forum- IAF) Our exclusivity and specialization come with decades of experience and research.

We provide innovative, customized, and reliable services to all the key domains to all sectors including the corporate enterprises, Government Agencies, Financial Institutions, Health care providers, Technology and IT Industries Manufacturing and Industrial companies, Retail and E-commerce business, Non-Profit Organizations, Professional service firm, Energy and Utility companies, Transportation and Logistics companies etc. From executing the auditing, certifying, training, assessing, and inspecting roles to helping the policymakers in the transformational interventions for all sector in several nations, we have handled it all.

COAE participates in and leads the work of the development of national and international standards. COAE workshops and training programs help thousands of organizations across the globe perform better and strengthen their management systems to achieve Sustainable Development Goals. We use human intelligence combined with workflow & and cloud-based tools for conducting our third-party assessments to maintain a high level of effectiveness, efficiency and transparency at all stages of certification. COAE International is well equipped with valuable assets like technology and expertise gained from international exposure to globally known organizations.
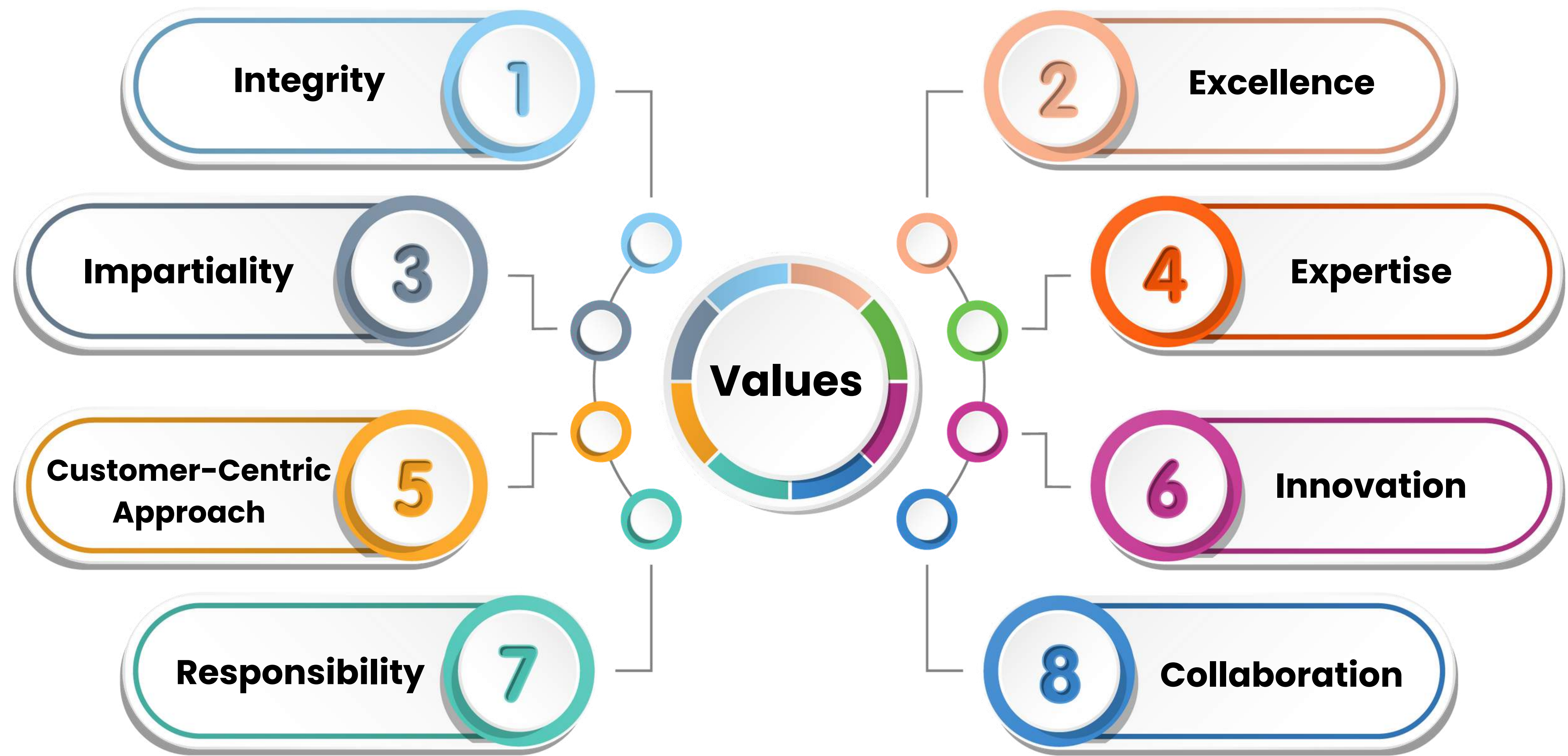
Mission

To serve as a trusted partner to organizations worldwide by providing value-added conformity assessments and expert guidance for achieving global recognitions and trust. We are committed to sharing knowledge, fostering innovation and promoting standards to empower individuals and organizations to seamlessly adopt excellence as a consistent practice.

Vision

To be the driving force that transforms the global standards of best practices into a culture of unparalleled and sustained excellence within organizations

Values

An Accredited Certification Organization that provides certification and assessment services plays a crucial role in ensuring the quality and credibility of organizations worldwide. Here are the eight core values that COAE International prioritizes:

COAE
International
Centre of Assessments for Excellence

Integrity **1**

2 Excellence

Impartiality **3**

4 Expertise

Values

Customer-Centric Approach **5**

6 Innovation

Responsibility **7**

8 Collaboration

1. Upholding the highest standards of honesty, transparency, and ethical conduct in all assessments and certifications.

2. Commitment to delivering top-quality services, maintaining accuracy, and pursuing continuous improvement in processes and methodologies.

3. Ensuring impartial and unbiased assessments, devoid of conflicts of interest or favoritism, to maintain the credibility and fairness of certifications.

4. Embracing a culture of expertise, employing highly skilled professionals, and staying abreast of industry trends and best practices to provide valuable guidance and training.

5. Focusing on understanding and meeting the diverse needs of clients, offering personalized solutions, and providing exceptional customer service throughout the certification process.

6. Embracing innovation in assessment methodologies, technology, and training programs to adapt and evolve with changing industry requirements.

7. Taking responsibility for the impact of certifications on society, the environment, and stakeholders, striving for sustainable practices and positive contributions.

8. Valuing partnerships and collaborations with stakeholders, industry experts, and regulatory bodies to foster mutual growth and advancement of global standards.
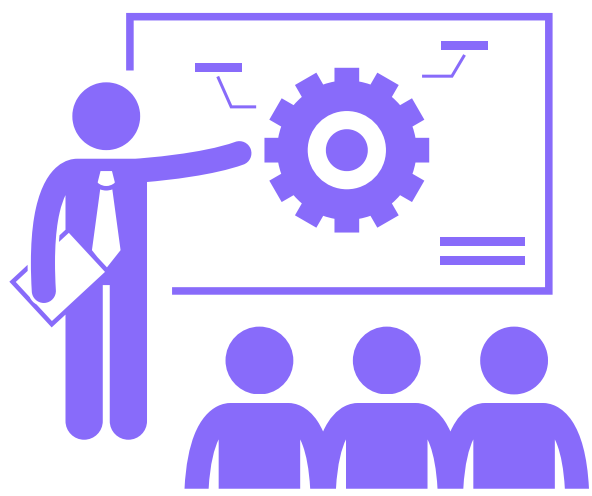
Why you should partner with COAE

Global Network

International Recognition

Benchmarking against Global Best Practices

Enhanced Capacity Building

Affordable and Competitive Fee

Cultivating Excellence

Sector-Specific Expertise

Empowerment Focused

Long-Term Value proposition

Our Services

TRAININGS

- Lead Auditor- EOMS, QMS, ISMS, OHSMS
- Internal Auditor- EOMS, QMS, ISMS, OHSMS
- Lead Implementer- EOMS, QMS, ISMS, OHSMS
- Foundation- EOMS, QMS, ISMS, OHSMS
- Capacity Building for Auditors, Consultants
- School Leadership Programs
- Risk Management
- Information Security
- Data Privacy
- Environmental, social, and corporate governance (ESG)
- Business Continuity

CERTIFICATION

- Quality Management System - ISO 9001
- Management Systems for Educational Organizations- ISO 21001
- Information Security Management System - ISO 27001
- Occupational Health and Safety Management System - ISO 45001
- Customer Satisfaction and Complaints Handling- ISO 10002

Assessment /Audit

- Risk Assessment
- Academic Audits
- Process Audits
- Green Audits
- IT Audits
- Energy Audits
- Data Privacy Audits
- Students Learning Level
- Educators' Performance

Know about ISO 27001:2022 ISMS

ISO 27001:2022 is an international standard that specifies the requirements for establishing, implementing, maintaining, and continually improving an Information Security Management System (ISMS) within the context of the organization's overall business risks.

It specifies requirements for an organization's Information Security Management System (ISMS) when such an organization

Intends to establish, implement, maintain, and continually improve an Information Security Management System (ISMS).

Intends to adopt a systematic approach to managing sensitive information, ensuring its confidentiality, integrity, and availability.

To whom does this standard apply?

Any organization, regardless of its size or industry, can implement an ISMS (Information Security Management System) to protect its sensitive information and ensure the confidentiality, integrity, and availability of data. The decision to implement an ISMS is often driven by the need to manage and mitigate information security risks. Here is list of some organizations who commonly implement ISMS
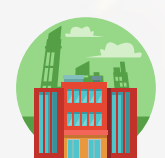
1. Corporate Enterprises

2. Government Agencies

3. Financial Institutions

4. Healthcare Providers: Hospitals, clinics, and healthcare organizations implement ISMS to secure patient records, comply with healthcare regulations (such as HIPAA), and protect sensitive medical information.

5. Technology and IT Companies

6. Educational Institutions: Schools, colleges, and universities implement ISMS to protect student records, research data, and intellectual property.
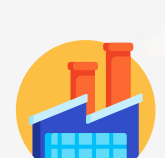
7. Manufacturing and Industrial Companies: Manufacturing organizations implement ISMS to protect proprietary processes, designs, and sensitive production data.

8. Retail and E-commerce Businesses

9. Nonprofit Organizations

10. Professional Service Firms

11. Energy and Utility Companies

12. Transportation and Logistics

Who developed ISO 27001?

ISO 27001 was developed by the International Organization for Standardization (ISO), which is an independent, non-governmental international organization. ISO develops and publishes international standards to ensure the quality, safety, efficiency, and interoperability of products, services, and systems across various industries. The development of ISO standards involves collaboration among experts from the relevant industry, national standards bodies, and other stakeholders. ISO 27001, specifically focused on Information Security Management Systems (ISMS), was developed to provide a standardized and systematic approach for organizations to manage and protect their information assets. The first edition of ISO 27001 was published in 2005, and it has since undergone updates and revisions to ensure its relevance and effectiveness in addressing evolving challenges in information security.

Why is ISO 27001 important for any sector?

In a world where cyber-crime is on the uptick and new threats are always lurking, tackling cyber-risks may feel like an overwhelming challenge. Enter ISO/IEC 27001 – your ultimate ally in building a fortress against cyber threats.

This standard isn't just a set of guidelines; it's your ticket to becoming savvy about risks and staying one step ahead. ISO/IEC 27001 empowers organizations to take a proactive stance, identifying and shoring up weaknesses before they become vulnerabilities.

Think of it as a superhero cape for your information security. ISO/IEC 27001 embraces a comprehensive approach, scrutinizing people, policies, and technology to ensure nothing slips through the cracks. It's not just a set of rules; it's a game plan for achieving cyber-resilience and operational excellence.

But ISO/IEC 27001 isn't just about stopping bad guys. It's also about

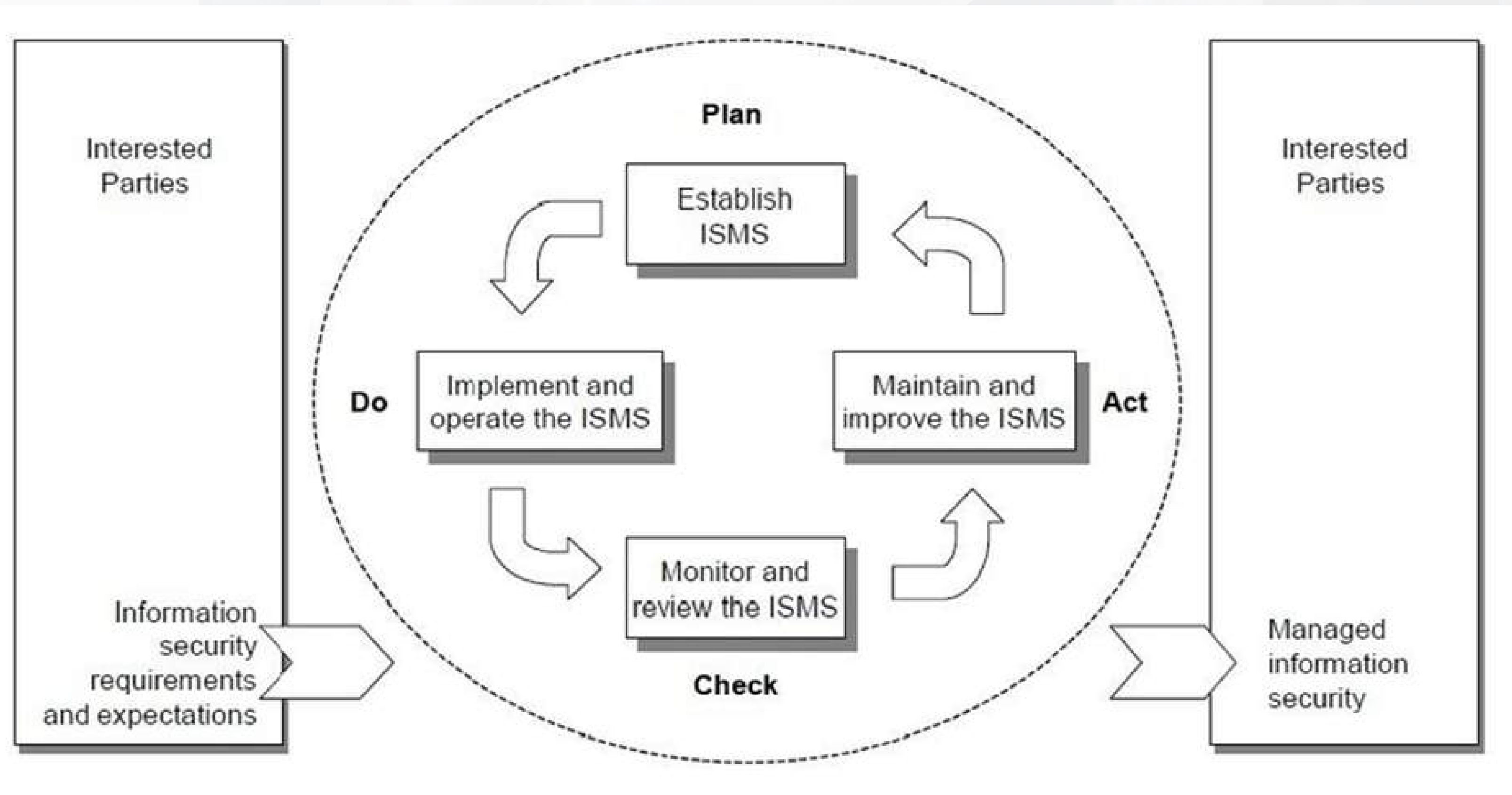**Boosting Efficiency:** Streamlined security processes can save you time and resources.

Building Trust: A strong security posture shows customers and partners you take data protection seriously.

Achieving Excellence: Implementing ISO 27001 demonstrates your commitment to continuous improvement and operational excellence. It compliments with GDPR and CCPA and other statutory regulations. So, whether you're a small business owner or a global corporation, ISO/IEC 27001 can be your secret weapon in the fight against cybercrime. Remember, in the digital age, information is your most valuable asset. Don't let it become easy prey – fortify your defenses with ISO/IEC 27001!

Here are several reasons why ISO 27001 is crucial for organizations across various sectors

Security Assurance — 1

2 — Legal Compliance

Customer Trust — 3

4 — Competitive Edge

Risk Management — 5

6 — Operational Efficiency

Business Continuity — 7

8 — Partner Relations

Global Recognition — 9

10 — Continuous Improvement

Implementing ISO 27001 — 11

ISMS in the framework of ISO 27001

How does it align with the Organizational Mission, Vision and Strategy?
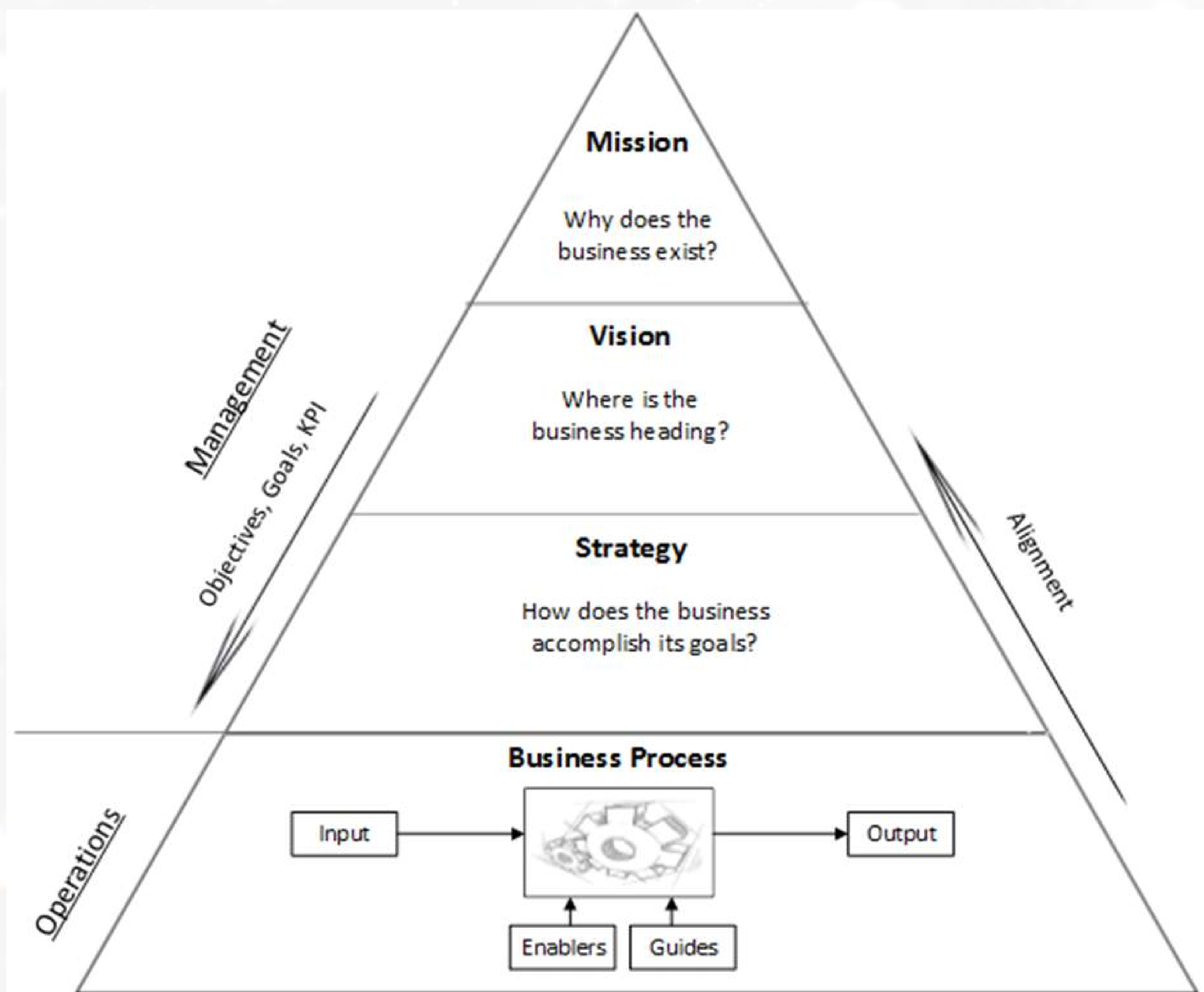
ISO 27001- Key Requirements

ISO 27001 outlines several key requirements that organizations must fulfill to establish, implement, maintain, and continually improve an Information Security Management System (ISMS). Here are the key requirements of ISO 27001

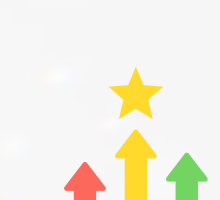| Clause 4	Context of the organization	Understanding the internal and external context of the organization, including the needs and expectations of interested parties, to establish the scope and objectives of the ISMS.
Clause 5	Leadership	Top management is required to demonstrate leadership and commitment to the ISMS, establish an information security policy, and assign roles and responsibilities.
Clause 6	Planning	Establishing and documenting the risk assessment and treatment process, creating an information security policy, and developing measurable objectives to support the policy.
Clause 7	Support	Providing the necessary resources, competence, awareness, communication, and documented information to support the operation and monitoring of the ISMS.
Clause 8	Operation	Implementing and controlling the processes necessary for information security risk assessment and treatment, as well as the implementation of information security controls.
Clause 9	Performance evaluation	Monitoring, measurement, analysis, and evaluation of the ISMS, including internal audits and management reviews to ensure its effectiveness.
Clause 10	Improvement	Taking corrective actions for nonconformities, continually improving the suitability, adequacy, and effectiveness of the ISMS, and making proactive improvements.

What benefits can ISO 27001 provide to an Organizations?

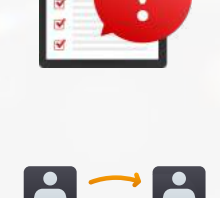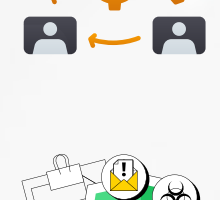ISO 27001 can offer numerous benefits to organizations across various sectors. Here are some key advantages

1. Strengthening Security: Robust approach to managing information security risks.

2. Legal Compliance: Meets industry regulations, reducing legal risks.

3. Customer Trust: Builds confidence through commitment to best practices.

4. Competitive Edge: Sets apart organizations with recognized security standards.

5. Efficient Risk Management: Structured framework for identifying and managing risks.

6. Operational Streamlining: Clear policies and processes enhance operational efficiency.

7. Business Continuity: Preparedness for incidents minimizes downtime.

8. Supplier Relations: Meets expectations of partners and suppliers.

9. Global Recognition: Internationally respected certification.

10. Continuous Improvement: Fosters a culture of ongoing security enhancement.

Principles of ISO 27001

1. Risk Focus: Identify, assess, and manage information security risks.

2. Continual Improvement: Ongoing enhancement of the ISMS.

3. Clear Policies: Establish a comprehensive information security policy.

4. Leadership Involvement: Active commitment from top management.

5. Objective Setting: Define measurable objectives aligned with policies.

6. Control Application: Apply relevant security controls based on riskassessments.

7. Legal Compliance: Ensure adherence to laws and regulations.

8. Documentation: Develop and maintain necessary documented information.

9. Competence and Awareness: Ensure personnel are competent and aware of security risks.

10. Effective Communication: Establish clear communication processes for stakeholders.

ISMS – ISO 27001:2022 Implementation Process by an Organization

Phase 1 — Initiation; Scope Definition

Phase 2 — Risk Assessment

Phase 3 — ISMS Documentation

Phase 4 — Implementation, Monitoring; Measurement

Phase 5 — Management Review; Conduct top management review

Phase 6 — Certification
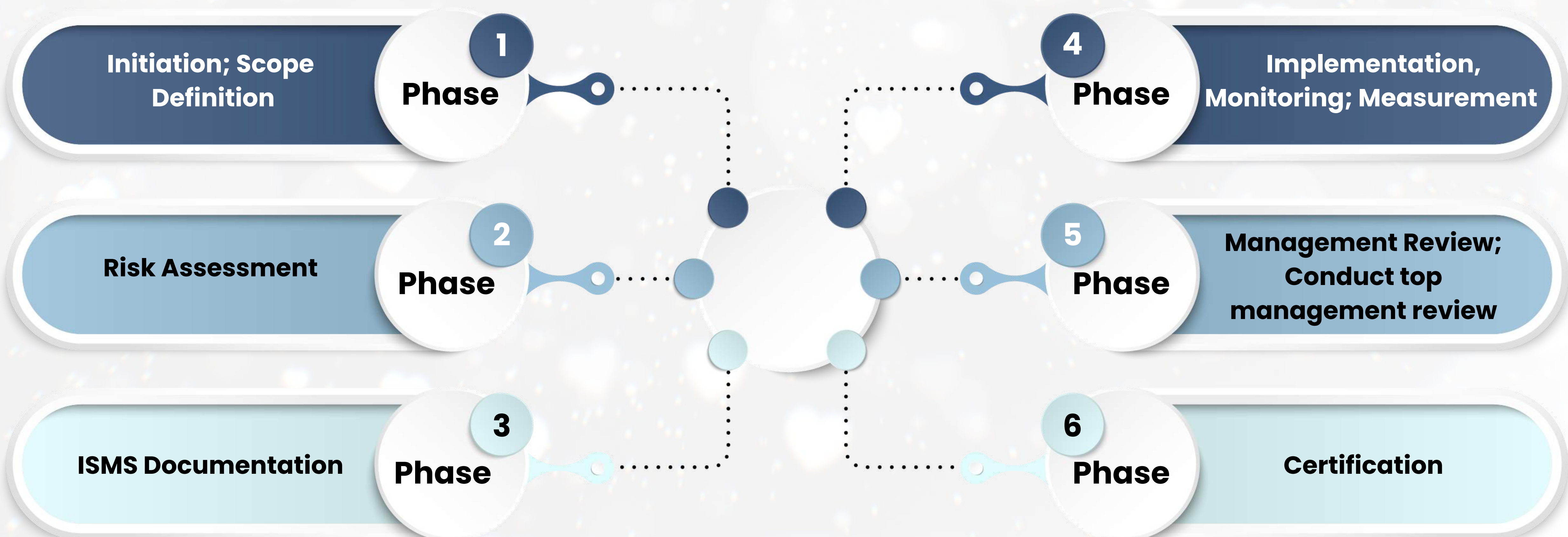
ISO 27001:2022 Certification Process by COAE

Initial Year

1 Application Submission

2 Pre – Audit (Optional)

3 Development of Audit Program

4 Audit Stage 1 and 2

5 Initial Certification Decision

Year 1

Development of Surveillance Audit 1 Program

- Plan for Surveillance Audit 1

Surveillance Audit 1

- Within 12 months from the date of certification audit
- Surveillance Audit Conclusion

Year 2

Development of Surveillance Audit 2 program

- Plan for Surveillance Audit.

Surveillance Audit 2

- Within 24 months from the date if certification audit
- Surveillance Audit 2 Conclusions

Year 3

Recertification Audit

- Within 2 to 3 months before the expiry date of the existing certificate

Our Success Stories

300	8000+	30+	100%
Finished Sessions	Learners Enrolled	Countries covered	Satisfaction Rate

What do clients say about COAE?

Director

Obtaining ISO 27001 certification from COAE has been a game-changer for our organization. Not only has it enhanced our credibility in the market, but it has also significantly strengthened our internal processes related to information security. The guidance provided to our certification team was invaluable, and their expertise ensured a smooth and efficient certification process. We are now more confident than ever in our ability to safeguard sensitive data and mitigate potential risks. Thank you for your professionalism and dedication throughout this journey.

IT Manager

Achieving ISO 27001 certification from COAE has been a transformative experience for our organization. It has not only bolstered our reputation as a trustworthy and reliable service provider but also enabled us to streamline our internal processes and enhance data security across the board. Their expertise and attention to detail ensured that we met all requirements efficiently and effectively. Thanks to their efforts, we are extremely satisfied with the outcome.

Head of the IT Department

Securing ISO 27001 certification was a pivotal milestone for our organization, and we couldn't be more pleased with the outcome. The certification process was meticulously executed, thanks to the professionalism and expertise of our certification team. Their practical insights and proactive approach helped us address potential vulnerabilities and strengthen our information security posture. We are grateful for the invaluable support provided by COAE and would highly recommend their services to others.

Some of our clients

प्रकाश एवं विकास

Paysharp

Logy.AI®

Way forward

Please get in touch with the Experts at COAE International

Our Presence

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